

ELA
EXCELLENCE
RESORT BELEK

2024 SUMMMER CONCEPT

www.elahotels.com





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ELA EXCELLENCE RESORT BELEK

GENERAL INFORMATION

- Opening Date** : 26 May 2007
Renovation : 2022 / The facility has been completely renovated.
Category : 5 Star Luxury Hotel
Concept : Excellence All Inclusive
Accommodation: 583 Rooms - 1200 Beds
Company : Aktay Otel İşletmeleri A.Ş.
Season : 12 Months / Open All Year
Total Area : 110.000 m²
Languages : Turkish, English, German, Russian
Beach Location and Length :
270 m private sand beach, 1100 m² pier area

DISTANCES AND TRANSPORTATION

- Airport** : 35 km
Antalya City Centre : 45 km
Nearest Centre : 2 km - Belek
Transport : ELA VIP Transfer, Bus, Taxi

CONTACT INFORMATION

- Address** : İskele Mevkii - Belek
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Ela Excellence Resort Belek reserves the right to temporarily suspend or cancel a la carte restaurants, as well as comparable services and venues, for operational reasons such as unfavourable weather conditions, insufficient guest demand, or similar circumstances. Ela Excellence Resort Belek retains the prerogative to independently modify the concept without notifying the second and third parties or institutions..



WELCOME

Reception Services

Assistant staff welcomes guests in the lobby. Valet service is available.

Special welcome drinks are provided at check-in.

Water and wet wipes are available to our guests arriving by car at the check-out. The special farewell concept is served in its entirety.

There are four charging stations for electric vehicles available in the facility's car park for a fee.

Our guests are checked in by Ela Assistants. Ela Assistants accompany our guests to their rooms and provide comprehensive information about the facility and room usage. We provide a shower, changing area, and restrooms in the Oxford Lounge for our guests' convenience and comfort during early check-in and late check-out. Comfort Zone and Ela Anatolian restaurant offer catering services 24 hours a day, seven days a week.

Ela Assistants request guests' mobile phone numbers based on their communication preferences to ensure that all of our guests' holiday needs are met instantly and from a single source. They create instant messaging groups in accordance with PPD L rules.

Check-In / Room Check-in Procedures:

Check-in begins at 14.00. Guests arriving early can stay in the lobby until their room is ready. If there is an available and ready room, guests are assisted in obtaining an early room allocation in accordance with the guest satisfaction policy.

Check-Out / Room Check-out Procedures:

Check-out / room check-out time is 12.00 p.m. at the latest to ensure that the next guests can be served. Late check-out / room check-out requests are considered within the fee range, subject to availability.

Valid Credit Cards

Mastercard, Amex, Visa and Eurocard

Currency

Accepted currencies for cash payment include Turkish Lira (₺), Euro (€), US Dollar (\$), and Pound Sterling (£).

Languages spoken

Turkish, English, German, Russian.

Wireless Internet Access

All guests have access to free wireless internet in their rooms and throughout the hotel grounds.

Visitor Rules

Hotel guests may host their visitors in the lobby for 30 minutes between 10 a.m. and 20 p.m., as long as they notify the hotel authorities ahead of time. Visiting guests are served tea, coffee, and water as part of the hospitality. Visitors must present their passport or identification card at the entrance. Visitors are not permitted to enter the guest rooms due to security reasons. Hotel guests are always responsible for their guests. Visits longer than 30 minutes will be charged as daily hotel usage. For consumption other than the specified refreshments, the guest who accepts visitors is responsible for the payment of the applicable extra expenses. Visitors with more than two people are also processed with the knowledge and approval of the appropriate manager. Guests who approach the door security without informing the hotel of the guest staying at the hotel will not be admitted unless the relevant guest provides information and approval. In this case, the hotel management cannot be held liable for potential complaints.

Pet Rules

The hotel does not allow pets in its rooms or public areas.

Age Limits for Accommodation

Individual hotel reservations and check-in require that the guest be at least 18 years old and present a valid ID.



ELA ASSISTANT

Guests staying in any room type at Ela Excellence Resort Belek receive Ela Assistant services as a standard service. Ela Assistant is a premier personal assistance service. The team, which consists of qualified staff with language skills appropriate to our guests' nationalities, handles all of their requests and needs within the framework of one-on-one service understanding, beginning with the check-in process and ending when the guests leave the facility.

The service hours are from 08.00 a.m. to 24.00 every day; however, exceptions may be made for special needs.

Smart technological communication devices (tablet, phone) facilitate interaction with guests. The CRM Line 1000 is activated in response to possible guest requests between 24.00 and 08.00 hours, and the principle of 24-hour, uninterrupted personalised service is maintained.



OUR SERVICES

Reception Services

- Sparkling Wine
- Cold Towel
- Homemade Fresh Lemonade
- Various Snacks
- Valet Service
- Bellboy Service

Complimentary Services

- Ela Assistant Service (08:00- 24:00)
- Butler Service (for villa guests)
- Oxford Lounge; 7/24 early check-in and late check-out relaxation comfort area
- Cinema
- Hammam
- Internet access
- Strollers (based on signed form)
- Excellence all-inclusive food and beverage concept
- Buffet breakfast
- Buffet lunch
- Buffet dinner
- Patisserie and Ice Cream
- 24/7 Ela Anatolian Restaurant & Bar
- La Sofa a la carte restaurant / Evening (reservation may be required in case of high demand)
- Local and foreign alcoholic and non-alcoholic drinks offered within the concept
- Indoor/Outdoor Fitness
- Detox drinks, freshly squeezed fruit juices and herbal teas at Elazen Bar
- Daily minibar refill
- Tea and coffee set-up in the room
- Umbrellas, Sun lounges in sunbathing areas, beach towel

Paid Services

- VIP transfer services
- Special organisations and menu orders for celebrations and invitations
- A la carte restaurants with reservation and evening service (La Perla, La Sante, La Salsa, Teppenyaki, Galata)
- La Sofa Breakfast service
- Electric charging station
- Rent a car service
- Businesses such as boutique, market, jewellery shop, optician, florist, photographer, souvenir shop etc.
- Doctor - Nurse
- Early check-in/late check-out services
- Laundry and dry cleaning
- Water sports services (operated by a company other than the hotel)
- Beach Suite
- SPA (hairdresser, massage, therapy, skin care services)
- Art workshop
- Private lessons (Fitness - Tennis)
- Room service
- Imported and local speciality spirits and cellar wines
- VSOP and XO cognacs
- Premium whiskies

Complimentary Honeymoon Services

- Special honeymoon setup in the room on the day of arrival (honeymoon concept cake)
- Romantic honeymoon breakfast (On a day to be determined by the guest - Once)
- 20% discount at Elazen Spa & Wellness and a la carte restaurants
- Sparkling wine in the room on arrival day
- Dinner in a la carte restaurant with special decor on a preferred evening

Complimentary Anniversary and Birthday Celebration Services

- Room-specific setup for wedding anniversary and birthday celebrations
- A bottle of red wine in the room on arrival day
- Dinner in a la carte restaurant with special decor on a preferred evening (For adults only).



ACCOMMODATION

583 Rooms | 1200 Beds | 5 Floor Main Building, Lake Houses, Ela Palace & Ela Sultan Villas



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SUPERIOR GARDEN VIEW

254 Units | Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

Features

- Bathroom and Toilet
- Desk
- Mirror and Nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Bed

- Double or twin beds
- Josephine armchair in rooms with double bed
- Baby cot (available on request)
- Extra bed (available on request)
- Pillow menu

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital safe
- Electronic key

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod coffee machine
- Scales
- Bathrobe and slippers
- Central smart air conditioning





SUPERIOR SEA VIEW

94 Units | Main building | 45 m² | 2 adults + 2 children or 3 adults

Features

- Sea view
- Bathroom and Toilet
- Desk
- Mirror and Nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Bed

- Double or twin beds
- Josephine armchair in rooms with double bed
- Baby cot (available on request)
- Extra bed (available on request)
- Pillow menu

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital safe
- Electronic key

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod coffee machine
- Scales
- Bathrobe and slippers
- Central smart air conditioning





ELEGANCE SEA VIEW WITH JACUZZI

24 Units | Main Building | 48 m² | 2 Adults + 1 Child

Features

- Bathroom and toilet with Jacuzzi
- Sea view
- Desk
- Mirror and Nightstand
- Armchair
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron

Bed

- Double bed
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with Jacuzzi (jalousie curtain)
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital safe
- Electronic key
- Central smart air conditioning





GRAND SUPERIOR SEA VIEW

8 Units | Main Building | 53 m² | 2 Adults + 2 Children or 3 Adults

Features

- Sea view
- Bathroom and toilet
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Bed

- Double and 1 person platform base bed
- Baby cot (available on request)
- Pillow menu

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital safe
- Electronic key

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod coffee machine
- Scales
- Bathrobe and slippers
- Central smart air conditioning





FAMILY CORNER ROOM

16 Units | Main Building | 45 m² | 2 Adults + 2 Children

Features

- Master bedroom
- Forest view
- Bathroom and toilet
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Armchair

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron

Bed

- Double and 1 person platform base bed
- Baby cot (available on request)
- Pillow menu

- Pod coffee machine
- Scales
- Bathrobe and slippers

Bathroom

- Bathroom with shower
- Double washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

- Central smart air conditioning

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital safe
- Electronic key





FAMILY DUBLEX ROOM FOREST VIEW

32 Units | Main Building | 60 m² | 4 Adults + 1 Child

Features

- Forest view
- Separate bathroom and toilet on each floor
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Double seat

Bed

- Double bed upstairs and 2 twin beds downstairs
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with shower
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital safe
- Electronic key

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod coffee machine
- Scales
- Bathrobe and slippers
- Central smart air conditioning





FAMILY DUBLEX ROOM SEA VIEW

38 Units | Main Building | 60 m² | 4 Adults + 1 Child

Features

- Sea View
- Separate bathroom and toilet on each floor
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Double seat

Bed

- Double bed upstairs and 2 twin beds downstairs
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with shower
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital safe
- Electronic key

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod coffee machine
- Scales
- Bathrobe and slippers
- Central Smart Air Conditioning



ROOM FEATURES

| | SUPERIOR GARDEN VIEW | SUPERIOR SEA VIEW | ELEGANCE SEA VIEW WITH JACUZZI | GRAND SUPERIOR SEA VIEW | FAMILY CORNER ROOM | FAMILY DUBLEX ROOM FOREST VIEW | FAMILY DUBLEX ROOM SEA VIEW |
|--|----------------------|-------------------|--------------------------------|-------------------------|--------------------|--------------------------------|-----------------------------|
| Sea View | | ★ | ★ | ★ | | | ★ |
| Garden View | ★ | | | | ★ | ★ | |
| Electronic Key System | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Bathrobe and Slippers | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Scales | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Toiletries | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Bathrobe for Children 3-12 Years | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Shaving / Make-up Mirror | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Hair dryer | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Shower cabin | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Jacuzzi or Jet Shower Panel | | | ★ | | | | |
| Digital Safe | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Telephone | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| LED TV / Smart | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Pod Coffee Machine | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Central Smart Air Conditioning | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Outdoor Table and Chairs on Balcony or Terrace | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Luggage storage area | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Steam Iron | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Pillow menu | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Mini bar / Filled once a day | ★ | ★ | ★ | ★ | ★ | ★ | ★ |



LAKE HOUSE GARDEN VIEW

12 Units | Lake House | 38 m² | 2 Adults + 1 Child

Features

- Bathroom and toilet
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Armchair

Bed

- Two single beds
- Baby cot (available on request)
- Additional bed (Available on request.)
- Pillow menu

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic Key

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod Coffee Machine
- Scales
- Bathrobe and Slippers
- Smart Air Conditioning





LAKE HOUSE POOL VIEW

18 Units | Lake House | 38 m² | 2 Adults + 1 Child

Features

- Pool view
- Bathroom and toilet
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Armchair

Bed

- Double bed
- Baby cot (available on request)
- Additional bed (Available on request.)
- Pillow menu

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod Coffee Machine
- Scales
- Bathrobe and Slippers
- Smart Air Conditioning





LAKE HOUSE SWIM UP

10 Units | Lake House | 38 m² | 2 Adults + 1 Child

Features

- Pool view
- Pier terrace
- Sun lounge
- Bathroom and toilet
- Desk
- Armchair
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Bed

- Double bed
- Baby cot (available on request)
- Additional bed (Available on request.)
- Pillow menu

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key
- Smart Air Conditioning





LAKE HOUSE FAMILY POOL VIEW

21 Units | Lake House | 76 m² | 4 Adults + 1 Child

Features

- Pool and garden view option
- 2 bedrooms
- Bathroom and toilet in each room
- Desk
- Armchair
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Bed

- Double bed and 2 twin beds
- Baby cot (available on request)
- Additional bed (Available on request.)
- Pillow menu

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key

- Smart Air Conditioning





LAKE HOUSE FAMILY SUITE

18 Units | Lake House | 100 m² | 4 Adults + 1 Child

Features

- Pool view
- 2 bedrooms
- Bathroom and toilet in each room
- Desk
- Armchair
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Bed

- Double bed and 2 twin beds
- Baby cot (available on request)
- Additional bed (Available on request.)
- Pillow menu

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key

- Central Smart Air Conditioning





LAKE HOUSE SWIM UP SUITE

9 Units | Lake House | 76 m² | 4 Adults + 1 Child

Features

- Pool and garden view option
- Pier terrace
- Sun lounge
- 2 bedrooms
- Bathroom and toilet in each room
- Desk
- Armchair
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

Bed

- Double bed and 2 twin beds
- Baby cot (available on request)
- Additional bed (Available on request.)
- Pillow menu

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron

Bathroom

- Shower cabin
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key
- Smart Air Conditioning



ROOM FEATURES

| | LAKE HOUSE GARDEN VIEW | LAKE HOUSE POOL VIEW | LAKE HOUSE SWIM UP | LAKE HOUSE FAMILY POOL VIEW | LAKE HOUSE FAMILY SUITE | LAKE HOUSE SUITE SWIM UP |
|--|------------------------|----------------------|--------------------|-----------------------------|-------------------------|--------------------------|
| Pool View | | ★ | ★ | ★ | ★ | ★ |
| Garden View | ★ | | ★ | ★ | | |
| Electronic Key System | ★ | ★ | ★ | ★ | ★ | ★ |
| Bathrobe and Slippers | ★ | ★ | ★ | ★ | ★ | ★ |
| Scales | ★ | ★ | ★ | ★ | ★ | ★ |
| Toiletries | ★ | ★ | ★ | ★ | ★ | ★ |
| Bathrobe for Children 3-12 Years | ★ | ★ | ★ | ★ | ★ | ★ |
| Shaving / Make-up Mirror | ★ | ★ | ★ | ★ | ★ | ★ |
| Hair dryer | ★ | ★ | ★ | ★ | ★ | ★ |
| Shower cabin | ★ | ★ | ★ | ★ | ★ | ★ |
| Digital Safe | ★ | ★ | ★ | ★ | ★ | ★ |
| Telephone | ★ | ★ | ★ | ★ | ★ | ★ |
| LED TV / Smart | ★ | ★ | ★ | ★ | ★ | ★ |
| Pod Coffee Machine | ★ | ★ | ★ | ★ | ★ | ★ |
| Smart Air Conditioning | ★ | ★ | ★ | ★ | ★ | ★ |
| Outdoor Table and Chairs on Balcony or Terrace | ★ | ★ | ★ | ★ | ★ | ★ |
| Luggage storage area | ★ | ★ | ★ | ★ | ★ | ★ |
| Steam Iron | ★ | ★ | ★ | ★ | ★ | ★ |
| Pillow menu | ★ | ★ | ★ | ★ | ★ | ★ |
| Mini bar / Filled once a day | ★ | ★ | ★ | ★ | ★ | ★ |



ELA FAMILY SUITE

5 Units | Main Building | 100 m² | 4 Adults + 1 Child

Features

- Forest View
- 2 bedrooms
- Bathroom and toilet
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Armchair

Bed

- Double and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with jacuzzi (jalousie curtains)
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key

Services

- Daily mini bar refill
- Housekeeping service
- Steam Iron

- Pod Coffee Machine
- Scales
- Bathrobe and Slippers

- Central Smart Air Conditioning





DELUXE SUITE

9 Units | Main Building | 105 m² | 2 Adults + 2 Children

Features:

- Sea view
- Living room
- Bedroom
- Jacuzzi
- Double bathroom toilet
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Sofa Set

Bed

- Double bed
- Baby cot (available on request)
- Pillow menu

Services

- Turn down
- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod Coffee Machine

Bathroom

- Bathroom with shower
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

- Central Smart Air Conditioning
- Scales
- Bathrobe and Slippers

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key

- Meet & Assist (Fast Track) service (for stays of at least 7 nights; only valid for one-way return international flights)





EXCELLENCY SUITE

5 Units | Main Building | 190 m² | Duplex | 2 Adults + 2 Children

Features

- Sea view
- Duplex
- Living room
- Bedroom
- Terrace and jacuzzi
- Bathroom and toilet on both floors
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chair
- Sofa Set

Bed

- Double bed upstairs
- Baby cot (available on request)
- Pillow menu

Services

- Turn down
- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod Coffee Machine

Bathroom

- Bathroom with bathtub and shower
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

- Central Smart Air Conditioning
- Scales
- Bathrobe and Slippers

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key

- Meet & Assist (Fast Track) service (for stays of at least 7 nights; only valid for one-way return international flights)





PREMIER SUITE

1 Unit | Main Building | 196 m² | Duplex | 2 Adults + 1 Child

Features

- Sea and Forest View
- Duplex
- Living room
- Bedroom
- Terrace and jacuzzi
- Bathroom and toilet
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Sofa Set

Bed

- Double bed upstairs
- Baby cot (available on request)
- Pillow menu

Services

- Turn down
- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod Coffee Machine

Bathroom

- Bathroom with bathtub and shower
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

- Central Smart Air Conditioning
- Scales
- Bathrobe and Slippers

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key

- Meet & Assist (Fast Track) service (for stays of at least 7 nights; only valid for one-way return international flights)





PENTHOUSE SUITE

1 Unit | Main Building | 233 m² | Duplex | 4 Adults + 1 Child

Features

- Sea view
- Living room
- 2 bedrooms
- Terrace and jacuzzi
- Bathroom and toilet on both floors
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Sofa Set
- Sun longue

Bed

- Double bed upstairs and 2 twin beds downstairs
- Baby cot (available on request)
- Pillow menu

Services

- Turn down
- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod Coffee Machine

Bathroom

- 1 Bathroom with bathtub and shower and 1 Bathroom with shower
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products
- Central Smart Air Conditioning
- Scales
- Bathrobe and Slippers

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key
- Meet & Assist (Fast Track) service (for stays of at least 7 nights; only valid for one-way return international flights)





PRESTIGE SUITE

1 Unit | Main Building | 375 m² | Duplex | 4 Adults + 1 Childk

Features

- Sea view
- Duplex
- Living room
- Dining room
- 2 bedrooms
- Terrace and jacuzzi
- Bathroom and toilet in both bedrooms
- Desk
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Sofa Set

- Sun longue
- Fridge
- Oven
- Kitchenette

Bed

- Double bed and 2 twin beds upstairs
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with bathtub and shower
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Services

- Turn down
- Daily mini bar refill
- Housekeeping service
- Steam Iron
- Pod Coffee Machine
- Central Smart Air Conditioning
- Scales

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key

- Bathrobe and Slippers
- Meet & Assist (Fast Track) service (for stays of at least 7 nights; only valid for one-way return international flights)





VILLA ELA PALACE

5 Units | Villa District | 297 m² | Garden Area: 750 m² | Duplex | 8 Adults + 2 Children

Features

- Downstairs, one small bedroom with twin beds. Upstairs, three bedrooms with French Beds.
- Private Garden
- Heated Pool
- 1 jacuzzi (located on the terrace of the master room.)
- Luxury Living room
- Dining room
- Four bedrooms
- Terrace and jacuzzi
- Bathroom and toilet in each bedroom
- Desk
- Balcony
- Garden set
- Sun lounge
- Fridge
- Oven
- Microwave oven
- Wine fridge
- Turkish coffee maker
- Turkish bath
- Sauna

Bed

- 3 Double and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with bath (available in one room)
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - İnternet
- Digital Safe
- Electronic key
- Home theatre system



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VILLA ELA PALACE

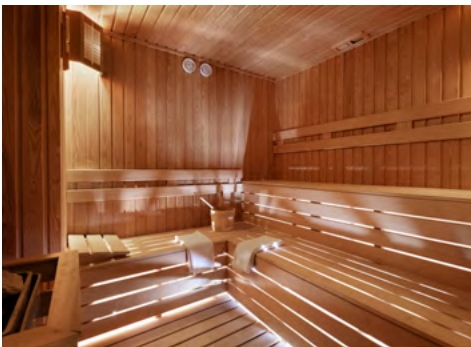
5 Units | Villa District | 297 m² | Garden Area: 750 m² | Duplex | 8 Adults + 2 Children

Garden

- 750 m²
- Heated private pool
- Dining table and garden seating set
- Sun lounges, hammocks and umbrellas
- A complimentary BBQ is organised once a week in the villa garden.

Services

- CIP Terminal service is available for airport transfers in both directions for stays of ten nights or longer.
- VIP airport transfer service is available in both directions for stays of seven nights or longer.
- Turn down
- Daily mini bar refill
- Housekeeping service
- Pod Coffee Machine
- Scales
- Bathrobe and Slippers
- Smart Air Conditioning
- Kid Setup
- Personalised welcome service
- La Sofa VIP breakfast
- Priority reservations at à la carte restaurants.
- Use of Beach Suite.
- Fast check-in
- 24-hour room service (within the specified menu)
- Private Butler Service





VILLA SULTAN PALACE

2 Units | Villa District | 794 m² | Garden Area: 886 m² | Duplex | 10 Adults + 2 Children

Features

- There are four bedrooms upstairs with French beds, and one small bedroom downstairs with a twin bed.
- Private Garden
- Private Heated pool
- Luxury Living room
- Dining room
- 5 bedrooms
- Jacuzzi in the terrace garden
- Bathroom and toilet in each bedroom
- Desk
- Fitness
- Garden set
- Sun lounge
- Fully equipped kitchen
- Microwave oven
- Wine fridge
- Turkish coffee maker
- Bean-to-cup coffee machine
- Turkish bath
- Sauna

Bed

- 4 Double and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with bath (available in 2 rooms)
- Washbasin
- Shaving / Make-up mirror
- Hair dryer
- Special bathroom and shower products

Technology

- LED TV / Smart
- Telephone
- WIFI - Internet
- Digital Safe
- Electronic key
- Home theatre system





VILLA SULTAN PALACE

2 Units | Villa District | 794 m² | Garden Area: 886 m² | Duplex | 10 Adults + 2 Children

Garden

- 886 m²
- Heated private pool
- Dining table and garden seating set
- Sun lounges and umbrellas
- A complimentary BBQ is organised once a week in the villa garden.

Services

- CIP Terminal service is available for airport transfers in both directions for stays of ten nights or longer.
- VIP airport transfer service is available in both directions for stays of seven nights or longer.
- Turn down
- Daily mini bar refill
- Housekeeping service
- Pod Coffee Machine
- Scales
- Bathrobe and Slippers
- Smart Air Conditioning
- Kid Setup
- Personalised welcome service
- La Sofa VIP breakfast
- Use of Beach Suite.
- Personalised welcome service
- Priority reservations at à la carte restaurants.
- Fast check-in
- 24-hour room service (within the specified menu)
- Private Butler Service



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GASTRONOMY

Excellence All Inclusive Food & Beverage Concept

COMPLIMENTARY SERVICES

- Breakfast, lunch, and dinner at the main restaurant (buffet).
- 9 bars
- 2 pastry shops.
- Kids' Restaurant
- Dinner at La Sofa a la carte restaurant without reservation (reservation will be taken in the event of high demand).
- Carte D'or Gelato Ice Cream
- 24-hour food and beverage service with no reservations 24/7 Ela Anatolian.
- Cold seasonal fruits, ice cream stand, and snack presentations around the pool
- Special meals prepared for children if requested by their parents
- Special food for guests who are on a diet and for guests with allergies
- All beverages are original A+ brands according to international standards.
- Galata Beach Club (12 years and up)
- All-day food and beverage service at La Sofa.
- Local and foreign alcoholic and non-alcoholic beverages
- Elazen Bar for detox drinks, freshly squeezed fruit juices, and herbal teas
- Daily mini bar refill and in-room tea and coffee setup.

PAID SERVICES

- A la carte restaurant evening reservations are subject to a surcharge per person (excluding La Sofa).
- La Sofa a la carte special breakfast service is subject to a surcharge per person (subject to reservation).
- Imported whiskies, cellar wines, and all types of beverages are subject to an additional charge.
- VSOP and XO cognacs.
- 24-hour room service
- Special celebrations, organisations, and special menu orders.

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LA SOFA

Lounge

La Sofa Gurme stands out for its menu, which includes a variety of breakfast flavours as well as daily specials. You can enjoy a pleasant lunch with your loved ones while admiring the sea view and feeling the breeze.



GALATA

Beach Club (Ages 12 and up)

You can enjoy the energetic rhythm of summer with live DJ performances all day long at Galata Beach Club, while you can enjoy your vacation with a rich menu that complements the beach pleasure and wonderful cocktails created by our mixologists.

LA ROUGE PATISSERIE

From scrumptious croissants to delicious eclairs and cakes, La Rouge serves its delectable products to guests in two locations: the main building and Meydan.



MANAV

You can refresh yourself with fresh fruits and vegetables at the Manav (Greengrocer) in Meydan.

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| RESTAURANTS | Services | Type | Working Hours | ELA - All Inclusive |
|-----------------------------------|---|----------------------------------|--|---|
| Hayat Main Restaurant | Breakfast, Lunch, Dinner Sunday Brunch Special | Open Buffet | 07.00 – 11.00 12.30 – 14.30 19.00 – 21.30 07.00 – 14.30 | ★ |
| Ela Anatolian 7/24 | International Cuisine | A la Carte | 24 Hours | ★ |
| Galata Tavern | A la Carte Dinner | A la Carte | 19:00 - 22:30 | RESERVATION REQUIRED 30 Euros per person |
| Akari Teppanyaki | A la Carte Dinner | A la Carte | 19.00 – 22.30 | RESERVATION REQUIRED 40 Euros per person |
| La Salsa | A la Carte Dinner | A la Carte | 19.00 – 22.30 | RESERVATION REQUIRED 20 Euros per person |
| La Perla | A la Carte Dinner | A la Carte | 19.00 – 22.30 | RESERVATION REQUIRED 20 Euros per person |
| La Sante | A la Carte Dinner | A la Carte | 19.00 – 22.30 | RESERVATION REQUIRED 20 Euros per person |
| La Sofa | A la Carte Dinner | A la Carte + Buffet | 19.00 – 22.30 | NO RESERVATION FREE |
| La Sofa Gourmet Breakfast | A la Carte Breakfast | A la Carte | 09.00 – 11.00 | RESERVATION REQUIRED 30 Euros per person |
| La Sofa Lounge | A la Carte Snack | A la Carte | 12:00 – 16:00 | ★ |
| La Sofa Lounge | Snacks from the Bakery | Take Away | 16:00 – 18:00 | ★ |
| Galata Beach Club +12 | A la Carte Snack | A la Carte | 12.00 – 16.00 16.00 – 18.00 (Beverage Service) | ★ |
| La Perla Bistro Snack | Homemade Burgers, Italian Pizza and Pasta | A la Carte | 12.00 – 16.00 | ★ |
| La Rouge Patisserie (Lower Lobby) | Patisserie and Beverage | Service to Table | 10.00 – 23.00 | ★ |
| La Rouge Patisserie (Outdoor) | Patisserie and Beverage | Service to Table or Take Away | 10.00 – 23.00 | ★ |
| Manav (Greengrocer) | Fruit Varieties | Open Buffet | 10.00 - 19.30 | ★ |
| Everland Kids World | Lunch Snack Dinner | Open Buffet | 12.00 – 13.30 15.00 – 16.00 18.30 – 19.30 | ★ |
| Room Service | Food and Beverage | Menu | 24 Hours | PAID MENU |

A la Carte Restaurant Rules:

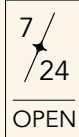
- All a la carte restaurants charge a surcharge per person.
- In a la carte restaurants, reservations for kids aged 0-6 years are free of charge, while children aged 7-11.99 years are charged the reservation and couvert fees with a 50% discount.
- La Sofa Grill, which serves a la carte, is free and requires no reservations. (Depending on the level of demand, it may function as RESERVATION REQUIRED).
- The reservation system for all a la carte restaurants is managed by Ela Assistant teams, and guests make reservations through this channel.
- The Ela Anatolian a la carte restaurant is open 24 hours a day, seven days a week and requires no reservations.
- Our main restaurant, Hayat Restaurant, offers a vegan buffet. All of our a la carte restaurants offer vegan food options on their menus as well.
- Couples celebrating a birthday, wedding anniversary, or honeymoon are treated to a free one-night stay at La Perla, La Sante, or La Salsa a la carte restaurants at a specially set table (For adults only).
- Bookings in advance are accepted to ensure guest satisfaction

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A LA CARTE RESTAURANTS

ELA ANATOLIAN

Ela Anatolian is open 24/7 and serves special feasts at any time of day, including after a fun-filled party in the Night Zone later that night.



AKARI TEPPANYAKI

East Asian Cuisine

Akari, where talented chefs perform Teppanyaki shows that transport you to the mysterious atmosphere of East Asia, exotic flavours such as sushi and sashimi await you in a pleasant setting.



LA SALSA

Mexican Cuisine

Are you ready for a taste experience of Mexico? The photographs taken at La Salsa will make people believe you have actually visited Mexico.



LA PERLA

Italian Cuisine

The flavours of Northern Italy are combined with the flavour breeze of Sicily.

Prepare to take a short journey to Italy by the pool, surrounded by olive trees.



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A LA CARTE RESTAURANTS

LA SOFA

Grill

La Sofa Lounge & Grill invites you on a delicious journey with its extensive menu and delectable charcoal-grilled selections.

La Sofa Grill will be one of your favourite food stops!



GALATA

Tavern

Galata Tavern serves an extensive menu of traditional mezes and fresh seafood. Galata Tavern, located right by the sea, offers fun-filled nights and delicious cuisine.



LA SANTE

Mediterranean Cuisine

Cold, hot flavours, vegetables, and fruits combine with a delightful touch of olive oil flavours appropriate for the new trendy diet.



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BARS

| BARS | Service | Working Hours | ELA – All Inclusive |
|--------------------|-----------|---------------|---------------------|
| Lobby Bar | Bar | 24 Hours | ✦ |
| Lower Lobby Bar | Bar | 09.00 - 00.00 | ✦ |
| 7/24 Anatolian Bar | Bar | 17.00 - 01.00 | ✦ |
| Oxford Lounge | Bar | 10.00 - 00.00 | ✦ |
| Elazen | Bar | 09.00 - 20.00 | ✦ |
| Night Zone | Disco Bar | 23.00 - 02.00 | ✦ |
| La Sofa Bar | Bar | 08.00 - 24.00 | ✦ |
| Polaris Event Bar | Bar | 09.00 - 00.00 | ✦ |
| Pier Bar | Bar | 09.00 - 19.00 | ✦ |

Except for Pier Bar and Elazen Bar, all of our bars serve drinks at their tables.

MINI BAR

| | | | | | | | | |
|-------------------------------|-----------------------|-------------------------------|-------------------------------|---------------------------------|-----------------------------|-------------------------------|-------------------------------|---------------------|
| Bottled Water 400 ml (6 pcs) | Sprite 250 ml (2 Pcs) | Chocolate milk 180 ml (1 Pcs) | Orange Juice 200 ml (1 Pcs) | Chocolate wafer (2 Pcs)) | Raw mixed nuts 45 gr (1Pcs) | Beer33 cl (2 Pcs) | Fuse Tea lemon 330 ml (1 Pcs) | Chips 20 gr (1 Pcs) |
| Bottled Water 1 liter (2 Pcs) | Fanta 250 ml (2 Pcs) | Cherry Juice 200 ml (1 Pcs) | Minerall Water 200 ml (2 Pcs) | Eti Form wholemeal 45 gr (1Pcs) | Coca Cola 250 ml (2 Pcs) | Coca Cola Zero 250 ml (2 Pcs) | Fuse Tea Peach 330 ml (1 Pcs) | |



THE MINI BAR IS FILLED ONCE PER DAY. EXTRA REQUESTS ARE MET BY ROOM SERVICE.

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BARS

LOBBY BAR

The Lobby Bar was specifically designed for our guests to spend the day inside the hotel. While enjoying the view from the terrace, you will unwind with the soothing piano accompaniment and make unforgettable memories to share with your loved ones.



OXFORD LOUNGE

Oxford Lounge has a vibrant atmosphere and game stations such as bowling and billiards. The Oxford Lounge provides a comfortable environment for our guests who arrive early and depart late, as well as a relaxing holiday experience with private showers and comfortable armchairs.



PIER BAR

On our pier, you can relax with cold drinks and enjoy the Mediterranean and the sun. Prepare to be surprised at the Pier Bar with themed parties, live music, DJ performances, light shows and possibly surprise jet ski shows...



POLARIS EVENT BAR

Polaris Event Bar, located next to our main pool, serves hot drinks as well as our signature cocktails, enticing you as a relaxing spot.



BEVERAGE CONCEPT

- Domestic and imported. High-quality alcoholic and non-alcoholic beverages.
- A diverse selection of wines in our restaurants and bars.
- Tea and coffee at the patisserie
- Seasonal freshly squeezed fruit juices served at breakfast and in various units.
- Sun lounge with beverage service at the pool and beach

| | | | | | | |
|----------------------------|--|--|--|--|--|--|
| Whisky | Johnnie Walker Red Label Johnnie Walker Black Label Johnnie Walker Double Black Johnnie Walker Gold Label Reserve | Johnnie Walker Red Label Johnnie Walker Black Label Johnnie Walker Double Black Johnnie Walker Gold Label Reserve | J/B Gentleman Jack Glenmorangie 10YO Glenlivet Founders Reserve Glenfiddich 12YO Singleton Whisky 12YO | Chivas Regal 12 YO Chivas Regal 15 YO Chivas Regal 18 YO | Jameson Black Barrel Ballantines Dimple | Dubliner Irish Woodford Reserve Jim Beam Bourbon |
| Vodka | Absolut Citron Absolut Vanilia Absolut Mandarin Absolut Raspberry Absolut Peach Absolut Elyx | Smirnoff Red No 21 Smirnoff North Smirnoff Green Smirnoff Apple Smirnoff Strawberry | Keglevich Peach Keglevich Melon Keglevich Strawberry Nemiroff De Luxe | Stolichnaya Lüksusowa Gilbey's | Finlandia Classic Beluga Noble Belvedere Grey Goose | Russian Standard Stolichnaya Elite Vodka |
| Gin | Gin Mare Gordon Beefeater | Bombay Sapphire Gardener | Gilbey's Hendricks | Tanqueray NO TEN Tanqueray | Gordon Pink Greenalls | Beefeater Pink Fords |
| Rum | Havana Club Havana Club Anejo Especial | Captain Morgan White Captain Morgan Black | Bacardi | Cachaca | | |
| Tequila | Olmecca Silver Olmecca Gold Olmecca Altos | Don Julio | Mariacchi Silver | El Jimador Silver | Sierra Silver Sierra Gold | |
| Cognac & Brandy | Remy Martin VSOP | Metaxa 5* | Hennessy Vs | Apollo | Napoleon VSOP | Martell Vs |
| Aperatif | Martini Bianco Martini Dry Martini Rosso Martini Fiero | Garrone Bianco Garrone Rosso Garrone Dry Garrone Bitter | Ramazotti Amaro | Aperol | Campari | Fernet Branca |
| Beer | Carlsberg Draft Carlsberg Bottle | Budweiser Bottle Budweiser Dark Bottle | Miller Bottle Tuborg Gold Bottle | Becks Corona | Heineken Bottle | Non-Alcoholic Beer |
| Liquor | Jagermeister Malibu Archers | Kahlua Baileys | Luxardo Maraschino Safari Chamboard | Tia Maria Grappa | Amaretto Disaranno Limoncello Luxardo Sambuca | Drambuie Skins Mastiha |
| Rakı | Yeni Rakı Yeni Rakı Yeni Seri Yeni Rakı Ala Yeni Rakı Ustaların Karşımı | Tekirdağ Rakı Tekirdağ Altın Seri | Efe Rakı Efe Yaş Üzüm | Beylerbeyi Göbek Rakı Beylerbeyi Teragold | Ouzo | Sarı Zeybek |



ELAZEN SPA & WELLNESS

| | | | | | |
|---------------|-------------------------|-------------------|-----------------|------------|---------------|
| COMPLIMENTARY | Fitness Room | Fin and Bio Sauna | Relaxation Area | Steam Bath | Snow Fountain |
| | Indoor and Outdoor Pool | Turkish bath | Elazen Bar | | |

| | | | | | |
|------|--|--|--|--|--|
| PAID | Massages and VIP Hammam Services | Skin and Body Care | Hammam care and massage services in villas | European and Asian Massages | Beauty Treatments |
| | VIP Section (Steam room, 3 baths, sauna, shower and WC.) | Natural and Organic Facial Treatments: Pressotherapy, Ozone Sauna, Algae Treatment | VIP SPA, Garden Suites | Be Spoke Wellness: Natural Anti-Age Treatments, Pro Collagen, Facial Treatments, Vegan Facial Care, Rejuvenating Body Treatments | Natural and Organic Body Treatments |
| | Spa Rituals | Soul and Body Treatments: Mandara Four Hands, Deep Hotstone, Lomlomi | Care with professional cosmetic devices | Hairdresser Services, Manicure, Pedicure | Ayurvedic Techniques: Ayurveda, Shiroabhyanga, Shirodhara, Indian Head Massage |

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ELAZEN SPA & WELLNESS

THE HAMMAM & BATH

Rejuvenating Sultan's Hammam Rituals made with special organic grape extracts, purifying body peeling, and foam bath treatments for kids... The dome hammam provides bath enthusiasts with a unique experience through personalised service and water rituals.

MASSAGES

Massages with natural aromatic oils have a healing and relaxing effect on the muscles, leaving you feeling good. Traditional Thai massage, Balinese massage, aromatherapy massage options, and Candle Aroma massage are just a few of the services we provide for those seeking to escape from the real world... Our special guests, the children, will feel pampered with kids' massage and bath.

AYURVEDA

Some of the Ayurvedic massages we provide include Abhyanga, Shiroabhyanga, Shirodhara head massage, and Indian head massage.

FACIAL CARE

We provide anti-aging, eye, and balancing skin treatments, as well as oily and sensitive skin care options. Skin and body care will have an impact on both your valuable time and your appearance.

SOUL AND BODY TREATMENTS

Mandara four hand massage, Shiroabhyanga, and deep tissue massage are some of our treatments that will help you relax from the stresses of everyday life. Aside from the "loyalty" benefits we provide to our honeymoon couples, they will enjoy the jacuzzi with fruit and champagne, adding another unforgettable memory to their vacation.

BESPOKE WELLNESS

Natural anti-aging treatments with skin-friendly ingredients, pro collagen facial care, vegan facial care, and rejuvenating body treatments are all prepared individually.

HAIRDRESSER TREATMENTS

Our saloon provides hairdressing services, hair design, hair colouring, keratin care, hand and foot care, nail design, and trendy braids and hairstyles for young people and children.

WELLNESS RELAXATION & JACUZZI POOL AREA

It is a quiet resting area reserved for our spa guests following treatments.

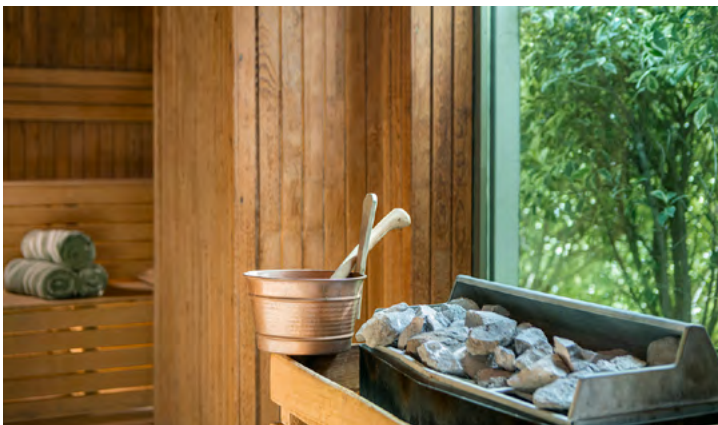
IDEAL BODY CARE

Ozone sauna provides effective body shaping results by reducing regional fat and cellulite through the use of a pressotherapy device, algae treatments, and massage techniques.



ELAZEN SPA & WELLNESS

- During your vacation, you will renew your body and soul with massages and treatments at Elazen Spa & Wellness Centre, which has a unique architecture and covers 4.500 m2.
- The Elazen Spa & Wellness Centre, with its international staff, is open from 09.00 to 20.00.
- Elazen Spa & Wellness offers treatments and applications that use organic and natural products.
- Elazen Spa & Wellness: 14 massage rooms - 1 skin care room - 1 body care room - 1 Elazen Spa Garden
- 1 Grand Suite Garden - 1 dome hammam - 1 Elazen Hammam - Relaxation areas - Indoor and outdoor swimming pool - Indoor children swimming pool - Fitness Room
- New, paid SPA recreation area: 2 personalised scrub rooms - 2 separate scrub rooms - 1 sauna - 1 steam room
- 2 showers - WC



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ENTERTAINMENT & ACTIVITY

Excellence All Inclusive Concept

From world-famous shows to live DJ performances, the Ela Excellence Entertainment Team is available at all times. We provide various day and night activities seven days a week so that you can have fun on your vacation, regardless of your understanding of entertainment.

| | | | | | |
|----------------------|-------------------------|------------------------------|---------------------------------|-----------------|------------|
| COMPLIMENTARY | Live Music Performances | Evening Animation Programmes | Movie Theatre | Billiards (+16) | Darts |
| | Tennis | Boccia | Use of Tennis Courts and Racket | Beach Volley | Water Polo |
| | Table Tennis | Zumba | Crazy Games | Mini Football | Basketball |
| | Shuffle Board | Cafe Games | Aqua Mat | Bicycle | - |

| | | | | | |
|-------------|--------------------|------------------------|-------------------------------|---|--------------------------------|
| PAID | Jet Ski | Airstream | Speed Boat Tour | Water Ski | Paddle Tennis |
| | Jet Car | Fly Board | Kataraman (Licence required) | Monoski | Windsurfing (Licence required) |
| | Parasailing | Motorised Water Sports | Surfing and Catamaran Lessons | Private Tennis Lessons and Professional Racket Hire | Private Training with trainer |
| | Parasailing Tandem | Wakeboard | Private Swimming Lessons | Tennis Court Lighting | Sailing |

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FIT GARDEN

For a truly enjoyable and health-filled holiday, we provide our sports-loving guests with activity options that are planned and implemented under the supervision of experts.

| | | | | | |
|----------------------|--|--------------|--------------|--------------------|----------|
| COMPLIMENTARY | Yoga | Aerial Yoga | Aerobic | Step Aerobic | Pilates |
| | Aqua Gymnastics (Cardio, Dance, Aquafit) | Aqua Bike | Aqua Jumping | Body Workout | CrossFit |
| | Indoor-Outdoor Fitness | Kangoo Jumps | Spinning | Trampoline Workout | Tabata |

| | | | |
|-------------|--|--------------------------|---|
| PAID | Private training-fitness programme with instructor | Private swimming lessons | Private tennis lessons and professional racket rental |
|-------------|--|--------------------------|---|



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POOLS and AQUAPARK

- 1 Rocket Slide
- 1 Sphere Boat Slide
- 1 View Slide Boating Slide
- 3 Body Slide Slide Without Boots
- Kids Aqua Park (3 pools and kids' slides)

| Pools | Heating | Outdoors | Indoors | Freshwater | Depth (cm) | m ² |
|---------------------------|---------|----------|---------|------------|------------|----------------|
| Main Pool (Activity) | | ★ | | ★ | 140 | 2226 |
| Lake House Pools (2) | | ★ | | ★ | 140 | 267 - 1446 |
| Semi-Olympic Pool | ★ | ★ | | ★ | 140 | 865 |
| Indoor Pool (Spa) | ★ | | ★ | ★ | 140 | 216 |
| Aqua Park Pool | | ★ | | ★ | 120 | 144 |
| Kids' Aqua Park Pool | ★ | ★ | | ★ | 40 | 177 |
| Indoor Kids' Pool (Spa) | ★ | | ★ | ★ | 30 | 17 |
| Lake House Kids' Pool (1) | | ★ | | ★ | 40 | 28 |
| Lake House Kids' Pool (2) | | | ★ | ★ | 40 | 28 |

* Heated pools are heated at specific times of year based on weather conditions. Ela Excellence Resort Belek reserves the right to change the concept without informing the second and third parties/institutions due to low guest demand, inclement weather, or other operational reasons.

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BEACH SUITES

- Beach Suite hours: 09:00 - 18:00
- Reservations are required for the Beach Suite, which is subject to a fee except for villa guests.
- The Beach Suite welcome service includes fruit platter, minibar, nuts, and sparkling wine.
- Quick and easy service via call button.
- QR menu ordering service available at La Sofa and Galata Beach Club from 12:00-16:00.
- Allergen or special menu
- Provides alcohol, non-alcohol, and hot beverage service from 09:00 to 18:00.
- All-day ice cream service.
- PAID- Beach Suites can accommodate up to 4 people.



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EVERLAND KIDS WORLD

A world unto itself. Happy children...

A vibrant world where children of all ages can learn and play, as well as participate in a variety of activities, sports, and workshops designed specifically for children of all ages, all while being integrated with nature and the digital world under the leadership and supervision of trained staff. Fun activities (Survivor, exploration of Everland Q city, spy school, fire brigade, doctor's office, pirate hunt etc.), workshops (Crazy Science and slime making, Mushroom Forest, aquarium making, fairy tale flower garden etc.), indoor playground, outdoor playgrounds, sandboxes, Montessori activities (pizza - chocolate - cookie making, various games, activities that they can use in their daily lives), interactive digital game, interactive Lego games, Playstation, 3 cinema rooms designed for different languages, parties.

Furthermore, events such as the Traditional Ela Kids' Festival, Olive Picking Festival, Ela Kite Festival, World Environment Day, nature days, April 23rd festival, Easter, and Halloween celebrations are planned.



Everland Kids World Opening Hours

- 10.00 - 23.00 (1 April - 31 October)
- Welcome to the Everland Kids World reception.
- Strong security measures and recording procedures
- Digital recording system and wristband tracking system
- Cinema room (with three different languages)
- Milk, baby shampoo, potty, and bathtub are available in rooms for children aged 0-11 years.
- Bathrobes and towel slippers are provided in rooms for children aged 3-12 years.

Everland Kids World Baby & Childcare Service

- Everland Kids World offers babysitting and childcare for children aged 18 months to 11 years, with an additional charge. The charge is applied to the room account.
- Booking must be made at least one day in advance.

A special birthday party is subject to an additional charge.

*Everland Kids World reserves the right to change its working hours based on the number of children and weather conditions.

Everland Kids World Age Concept:

0-48 months Baby Room (Under Family Supervision)

Ages 4-7 Mini Group

Ages 8-10 Midi Group

Ages 10-15 Teens Club

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Everland Kids World Baby Club (0 - 48 months)

environment for you and your children. In a safe and sanitary environment, they can play with toys that have been carefully selected for their age and socialise with peers. There is an appropriate area for your baby to crawl and develop leg muscles. We have an expert friend who can assist you in the area. Our baby care room includes a breastfeeding chair and a changing table.

Baby bottle warmers, bottle and dummy sterilisers, baby monitors, baby care covers, baby diapers and swim diapers, organic baby food and boxed milk are all available.



Everland Kids World Mini Club (Ages 4-7)

Your children can spend their holidays in an environment where they can learn while having fun through activities, sports, group games that support their development, science experiments, handicraft activities, and Montessori activities led by Mini Club staff who are all experts in their fields.

Everland Kids World Midi Club (8-10 yaş)

Many sports activities that contribute to your active and energetic children's physical and mental development, including Olympic games, Survivor, scientific experiments, art studies, recycling projects, digital games, robotic Lego activities, and activities that involve them in nature, are carried out by experienced and fun Mini Club staff.



Everland Teens Club (Ages 10-15)

The Youth Club staff oversees a variety of activities, including water polo, football, darts, billiards, basketball, art activities, night cinema, beach party, karaoke, adult animation shows, DJ lessons, cocktail making workshops, pizza making, and board games that require strategy. Tennis lessons are also offered for a fee.

The Youth Club also offers VR games, Playstation 5, Xbox One, table football, darts, air hockey, simulator motor racing, an electronic basketball hoop, and table



PROFESSIONS ACADEMY



Everland Q city has a fire department, a dental clinic, a veterinary clinic, a hospital operating theatre, an agent school, a crime scene investigation office, and an archaeological excavation site.

As a result, children gain experience and enjoyment for their future careers.

Everland Kids World Restaurant

12.00-13.30 Lunch / 18.30-19.30 Dinner

Children's tables and chairs are specially designed to provide a large and spacious eating area.

It provides a wonderful dining experience for children, with a children's buffet that includes their favourite menus, a dessert buffet, fruit and salad varieties, soft drinks, water, and snack times.

* Ela Excellence Resort Belek Restaurant reserves the right to close based on the number of children.



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CONGRESS & MEETINGS

Our Meeting & Congress Centre, which has a total of eight meeting living rooms, transforms your organisation into a "summit" that will be remembered for years due to its unique architectural structure, large living room without columns, unique foyer, and, most importantly, privileged professional team.

COMPLIMENTARY

WI-FI Internet

Flipchart

Portable Stage (100 cm x 200 cm, height 50 cm)

Meeting and Organisation Equipments

SOUND PACKAGE

- 2 Pcs Podium microphone (Sennheiser)
- 4+1 - Delegate microphone unit (RCF)
- 2 Pcs - Wireless hand microphone (Sennheiser)
- 1 Pcs - Lavalier microphone (Sennheiser)
- 1 Pcs- uhf Head set microphone (Sennheiser)
- 1 Pcs - 16 channel mixer (Allen Heat)
- 1 Pcs - 2x300w. amplifier
- 24 Pcs ceiling loudspeaker (in ballroom Living room))

IMAGE

- 3 Pcs Epson 4500 al projection
- 2 Pcs - 3m x 4m projection motorised screen
- 1 Pcs - DVD player (Panasonic)
- 5 Pcs Epson 3500 al. projection
- 5 Pcs 180 x 180 motorised curtain
- 1 Pcs 100V - 120 W mixer amplifier

LIGHT

- 1 Pcs - DMX light table
- 8 Pcs - PC spot stage light
- 4 Pcs - Profile spot
- 1 Pcs - Dimmer

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TECHNICAL DETAILS

| Meeting Rooms | Width (mt) | Length (mt) | Height (mt) | m ² | Gala | Class | Theatre | U Layout | Block | Square | Reception |
|-------------------|------------|-------------|-------------|----------------|------|-------|---------|----------|-------|--------|-----------|
| OTTOMAN | 38 | 21,3 | 4,95 | 800 | 500 | 580 | 700 | - | - | - | 750 |
| OTTOMAN 1 | 11,5 | 21,3 | 4,95 | 245,5 | 140 | 120 | 220 | 70 | 52 | 70 | 200 |
| OTTOMAN 2 | 15 | 21,3 | 4,95 | 309,8 | 160 | 180 | 270 | 76 | 58 | 92 | 280 |
| OTTOMAN 3 | 11,5 | 21,3 | 4,95 | 245,5 | 150 | 130 | 240 | 70 | 52 | 88 | 200 |
| ÇIRAĞAN | 6,4 | 13,7 | 2,4 | 89,1 | 40 | 48 | 70 | 34 | 34 | 38 | - |
| DOLMABAĞÇE | 6,4 | 13,7 | 2,4 | 89,1 | 40 | 48 | 70 | 34 | 34 | 38 | - |
| YILDIZ | 6,4 | 10,3 | 2,4 | 67,3 | 30 | 38 | 50 | 28 | 22 | 30 | - |
| BEYLERBEYİ | 6,4 | 10,3 | 2,4 | 67,3 | 30 | 38 | 50 | 28 | 22 | 30 | - |
| TOPKAPI | 9,7 | 7,3 | 2,4 | 87,7 | 40 | 48 | 60 | 34 | 34 | 38 | - |
| ANA FUAYE | 42 | 8,8 | 5,9 | 370 | - | - | - | - | - | - | 300 |

* Layout columns refer to the number of people.

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IN PURSUIT OF EXCELLENCE

In addition to providing the best holiday experience possible, we are committed to maintaining the highest level of environmental sustainability. The certificates of excellence we have earned as a result of our tireless efforts reflect our corporate standards and environmental sensitivity. We are proud to bring our guests together with our privileged accommodation experience and to have received these awards for our efforts.

Sustainable Tourism Certificate

We were eligible for our 3-stage sustainability certificate due to our efforts to protect natural and cultural resources and promote sustainable tourism practices.

Sustainable Green Energy Certificate

We were awarded the I REC certificate in the Sustainable Green Energy category because the electricity we use in our business is generated from green sources.

Eco-Friendly Accommodation Facility Certificate

The Ministry of Culture and Tourism awarded us the Environmentally Friendly Accommodation Facility Certificate for our environmental practices, which included waste management, energy, and water conservation.

Travelife Certificate

Within the framework of sustainability, we ensure continuity in energy conservation and environmental issues.

Child-Friendly Tourism Certificate

We received the Child Friendly Tourism Certificate for our efforts to provide a safe and enjoyable holiday experience for children.

ISO 14001: 2015 Environmental Management System

We were awarded this certificate in recognition of our efforts to reduce environmental impacts and increase understanding of sustainable tourism.

ISO 50001: 2018 Energy Management System

We were awarded the certificate for providing and implementing all of the standard's energy-saving processes.

ISO 22000:2018 Food Safety Management System

With this certificate, which covers food processing processes from beginning to end, we have ensured the dependability of every meal and beverage we serve to guests.

ISO 9001:2015 Quality Management System

We have demonstrated our quality standards through our efforts to maintain the highest level of guest satisfaction.

ISO 10002:2018 Customer Satisfaction Management System

We received this certificate in recognition of our efforts to provide our guests with an unforgettable holiday experience.

ISO 45001:2018 Occupational Health and Safety Management System

We received the ISO 45001:2018 certificate in recognition of the importance we place on occupational health and safety and the work we have completed.

As Ela Excellence, we are proud to share our service philosophy, which strives for the best, with our valued guests.

By adopting the sustainability principle, we will maintain the highest level of environmental responsibility.



IN THE PURSUIT OF EXCELLENCE



ISO 22000:2018
Food Safety Management System



ISO 9001:2015
Quality Management System



ISO 14001:2015
Environmental Management System



ISO 45001:2018
Occupational Health and Safety Management System



ISO 10002:2018
Customer Satisfaction Management System



ISO 50001:2018
Energy Management System



Green Star - Eco-Friendly
Accommodation Facility Renovation



Sustainable Tourism Certificate



Safe Tourism Certificate



Sustainable Green Energy Certificate



Child Friendly Tourism Certificate

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We are the worlds best hotel awards winner.
It's Excellence



OUR AWARDS



TOP 100 HOTELS AWARD
2024



STARWAY CHILD FRIENDLY
HOTEL 2023



STARWAY ECO-FRIENDLY HOTEL
2023

Booking.com
Traveller Review Awards 2022



BOOKING.COM - TRAVELLER
REVIEW AWARDS 2022: 8,9/10



CHRISTIAN TOUR - BEST
ACCOMMODATION AWARD 2022



OTELZ GUEST REVIEW AWARDS 2022:
8.8/10



STARWAY CHILD FRIENDLY
HOTEL 2022



STARWAY OVERALL
SATISFACTION 2022



TRIPADVISOR: TRAVELLER'S
CHOICE 2021



HOLIDAYCHECK 5.5/6
2021



TUI HOLLY
2016



GUEST SATISFACTION QUALITY
AWARD 2014

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IMPORTANT NOTICES

1. All food and service offerings at the resort feature officially certified premium quality products and brands.
2. Guests who are allergic to any food should notify Ela Assistant staff upon entering the facility. Otherwise, the hotel management accepts no responsibility for any issues that may arise.
3. According to the laws of 19.05.2008, smoking is not permitted indoors in general use.
4. We do not accept pets in our facility.
5. The earliest check-in time to the facility is 14.00, and the latest check-out time is 12.00 a.m. Even if the room is delivered on time, the All-Inclusive Concept may result in additional charges for the use of facility services after 12 p.m.
6. Certain restaurants and bars within the facility may have a dress code.
7. Motorised watercraft cannot be used within swimming areas.
8. The all-inclusive package includes daily use of consumables, boucle, towels, minibar contents, and cosmetic products in the rooms. It is not appropriate to remove these materials from the facility.
9. The hotel management reserves the right to make indefinite and unilateral changes to the services and information provided in this guide.
10. Our facility meticulously implements hygiene, health, and other life safety measures for our guests and employees. The relevant ministry, as well as relevant official institutions and organisations, provide continuous controls.
11. All of our guests and employees are required to follow occupational health and safety guidelines.
12. Guests who disrupt the peace in the facility, exhibit behaviour contrary to the rules of morality, behave in a manner that puts the safety of other guests and employees at risk, insult, swear, use physical violence against the institution, guests and employees, steal, use drugs, put their own health and the environment at risk as a result of excessive alcohol consumption, intentionally damage hotel property and equipment, intentionally create a fire risk, may be removed. In this case, whether or not the remaining accommodation amounts are refunded is entirely up to the hotel management's discretion. The hotel reserves the right to seek all damages incurred in such cases against the person or persons responsible for the damage.
13. Tour operators and agencies accept and agree that the most recent updated versions of these concepts, which they are currently publishing, will be valid as an integral part of the contracts and agreements, in addition to the signed contracts, upon receipt of the message, and that this information will be updated concurrently in their sales and marketing channels.
14. The automation system adjusts the air conditioning operating hours seasonally based on outside weather conditions to provide maximum comfort.
15. No alcoholic beverages or tobacco products are sold to guests under the age of eighteen.
16. Alcohol is not served to our guests who have health risks and/or excessive alcohol consumption, or who are observed to have health and behavioural risks as a result of alcohol consumption or other alcohol-related reasons, and service may be temporarily suspended in this case. This situation cannot be the basis for a complaint.

17. The season's start date is set for April 1. Depending on the weather, the beach arrangement may last until May 1. The facility management reserves the right to unilaterally postpone or move this date to a later date.
18. The hotel management reserves the right to unilaterally change the hours, application methods, and contents of all services and services listed in the Fact Sheet due to weather conditions or other unavoidable circumstances.
19. The hotel management may change the days when restaurants and bars are closed based on weather conditions and reservation requests.
20. Transporting food, beverages, and equipment from food and beverage units to outdoor areas is not sanitary or safe.
21. Bathroom amenities (shampoo, shower gel and other materials) are provided daily based on the number of people. Additional requests on the same day are subject to an additional charge.
22. All guests are also given an information letter containing the facility's general rules and asked to sign it at the entrance.
23. The mini bar is refilled once daily. Additional requests during the day incur a fee.
24. Rooms are cleaned once per day. Additional requests during the day are subject to a charge.
25. If a Sun lounge is occupied but not used for an extended period of time, the hotel authorities may remove the towels and other personal belongings from the Sun lounge and empty it. In this case, the hotel management cannot be held liable for the items that are declared lost.
26. It is prohibited to fish and hunt using any method within the swimming borders.
27. Roller skates, scooters, and skateboards are not permitted in the facility (lobby / closed areas).
28. Drones and similar vehicles are not permitted within the facility.
29. Customs, procurement, deadlines, and supply delays may prevent all food and beverage brands used in food and beverage services from being offered alongside the declared brands. At this stage, the facility may provide a product of comparable quality to the service.
30. Tour operators and agencies agree that the concepts they are currently publishing will be valid within the scope of signed contracts, and that they will update this information concurrently in their sales and marketing channels.
31. Facility management and staff will consider disabled guests' auxiliary equipment and equipment when using the facility, as well as priority seating and reservations in the food and beverage areas.
32. Visit media.elaresort.com to view all of Ela Excellence Resort Belek's current fact sheets, images, logos, and videos.

ELA
EXCELLENCE
RESORT BELEK